**The Care Gap Management Application (CGMA)** offers our clients a comprehensive integrated solution to drive the provider engagement activities essential to achieving performance goals. The CGMA enables bi-lateral clinical data exchange, year-round data capture and care gap closure, ongoing provider coding and documentation education, and provider performance optimization across Medicare Advantage, Medicaid, CHIP, ACA and commercial lines of business. The result: superior clinical outcomes and performance, increased provider engagement and member satisfaction.



**Automated Chart Abstractions**

**Care Gap Management**

Payer teams responsible for medical chart abstraction typically struggle to keep up with the volume of charts that must be reviewed under relentless schedule pressure. Abstractors must match each chart to each member and their care gaps and then accurately determine if all evidence required to satisfy care gap closure criteria is present.

Novillus uses Natural Language Processing (NLP) – a field of artificial intelligence – to create significant efficiencies for abstractors and health plan operations by automating the process of matching charts to each member, analyzing each chart and identifying whether or not evidence satisfying gap closure criteria is present.

**Calculus** is our powerful solution for modeling and managing provider incentive programs in Medicare Advantage, Medicaid, CHIP, ACA and value-based contracting programs. Calculus can calculate provider

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| **Incentive Calculations** |
| **Insights** |
| **Clean** |
| **Strategic Consulting and Support Services** |

performance and incentives on a daily basis over a range of different reward programs. Model-building tools help you create and try out “what if” provider incentive reward packages and generate financial forecasts; using Calculus trend analysis you can then tie the actual results back to the forecasts.

Calculus makes it easy to manage provider incentive payments via 835 EFT on whatever schedule you choose.

**Insights** is our solution for powerful analytics that complements our Care Gap Management Application. Insights lets health plan users assess important emerging gap closure and incentive performance trends, understand and manage provider performance "hot spots" early with intuitive visualizations. Then, armed with decision support information powered by Insights, you’ll be able to take decisive actions to achieve superior program outcomes.



**Clean** is provider directory data accuracy solution that will quickly and efficiently power your provider directory with timely, accurate data to keep you compliant with CMS mandates. We use an innovative combination of provider group engagement best practices, multi-channel marketing expertise, data hygiene methodologies, research and verification—all developed over years of acquiring and maintaining accurate provider directory data for multiple clients without provider abrasion.

Novillus offers client partners consulting support to help them achieve their program and performance goals. Our team of experts come from various health plans across the country with the knowledge and experience to improve performance for Medicare Star Ratings, Risk Adjustment / Hierarchical Condition Category (HCC) capture and quality measures. Novillus has a team of certified risk adjustment and quality coders to augment health plan resources. Our team is available to serve on a project basis or as interim full-time support.



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